



Engaging Residents in Resilience Planning- using the ASERT Framework

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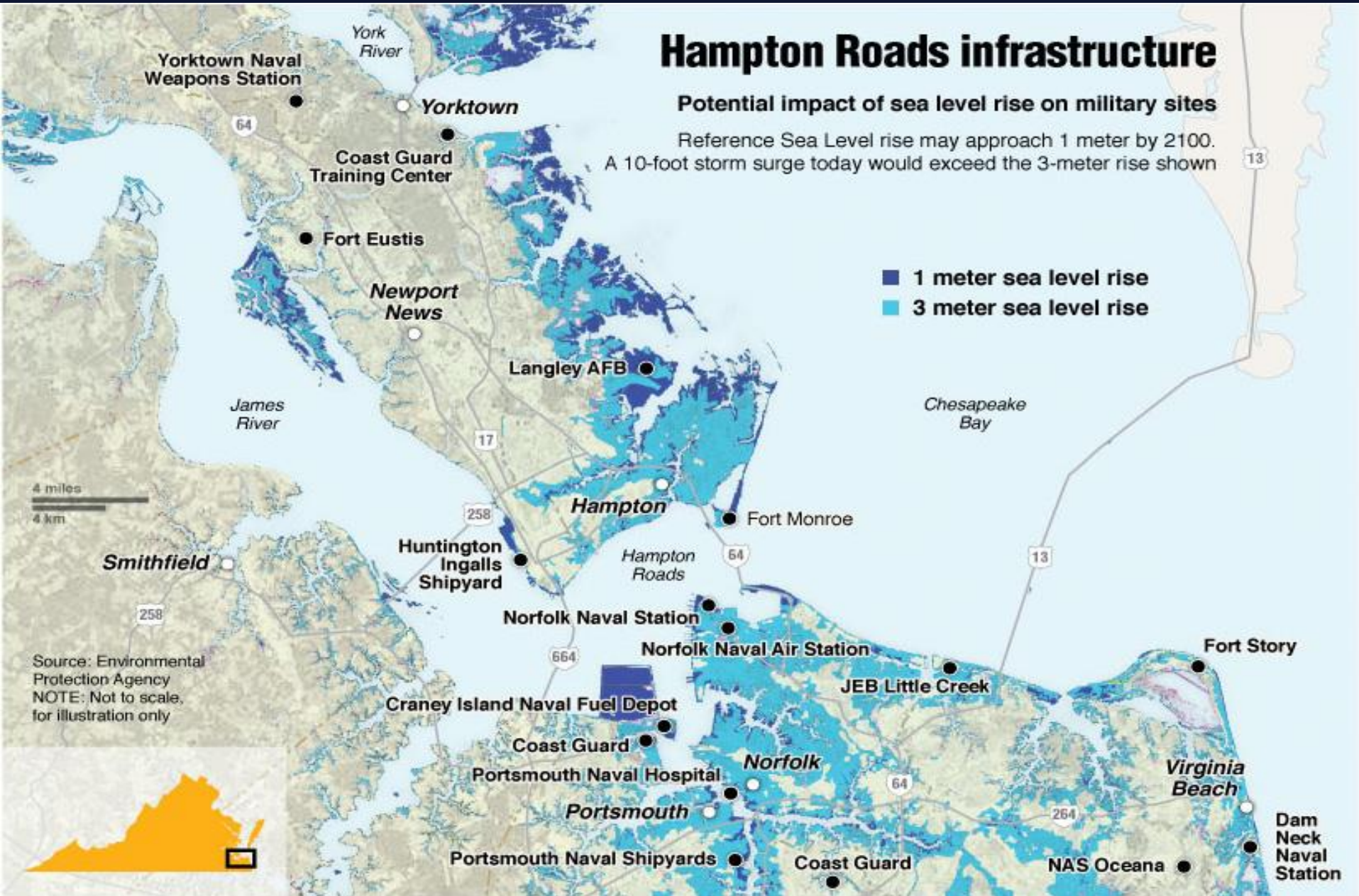


Hampton Roads infrastructure

Potential impact of sea level rise on military sites

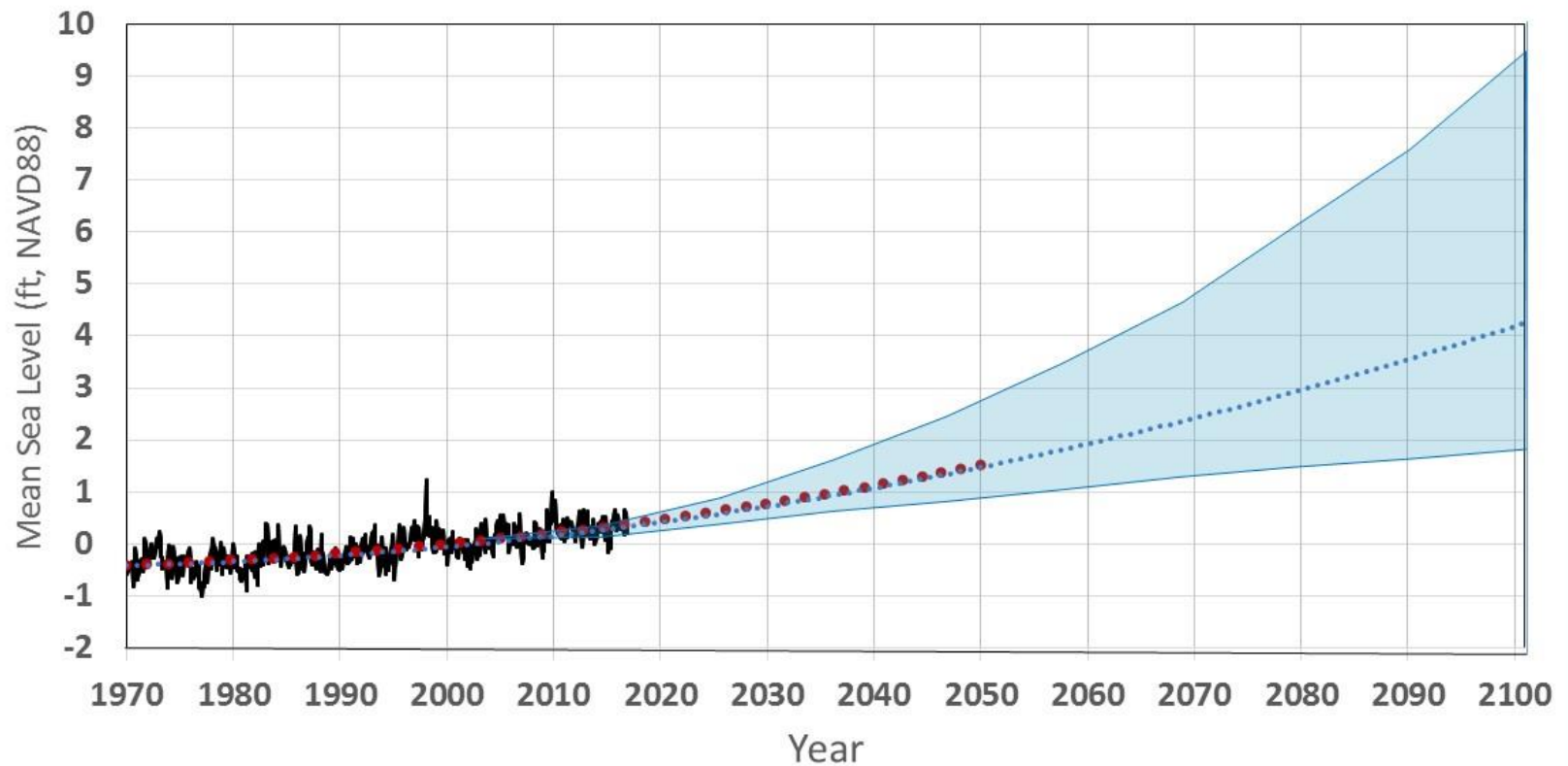
Reference Sea Level rise may approach 1 meter by 2100.
A 10-foot storm surge today would exceed the 3-meter rise shown

- 1 meter sea level rise
- 3 meter sea level rise

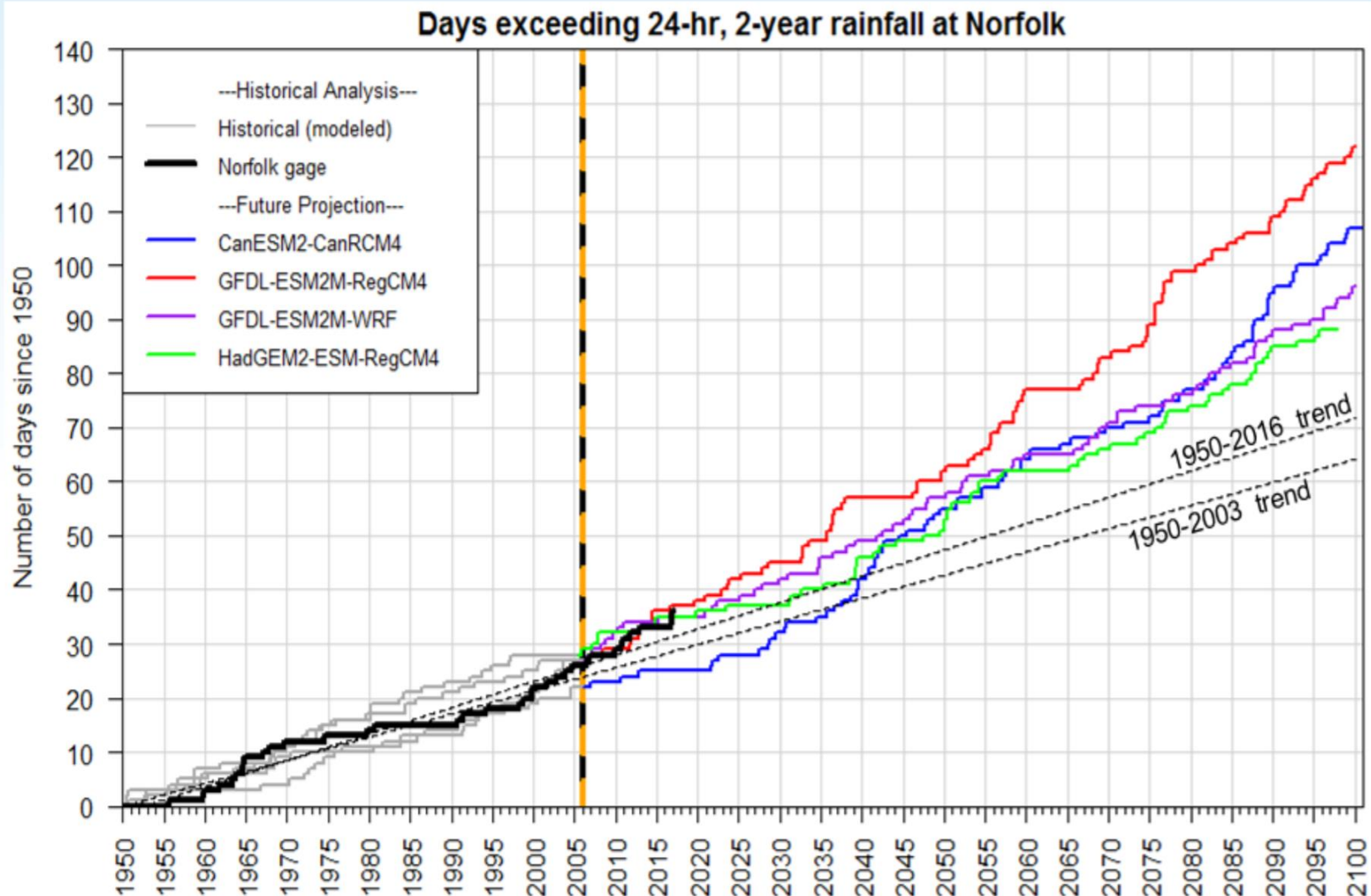


Sea Level in Virginia Historic data and projections

ADAPT VA



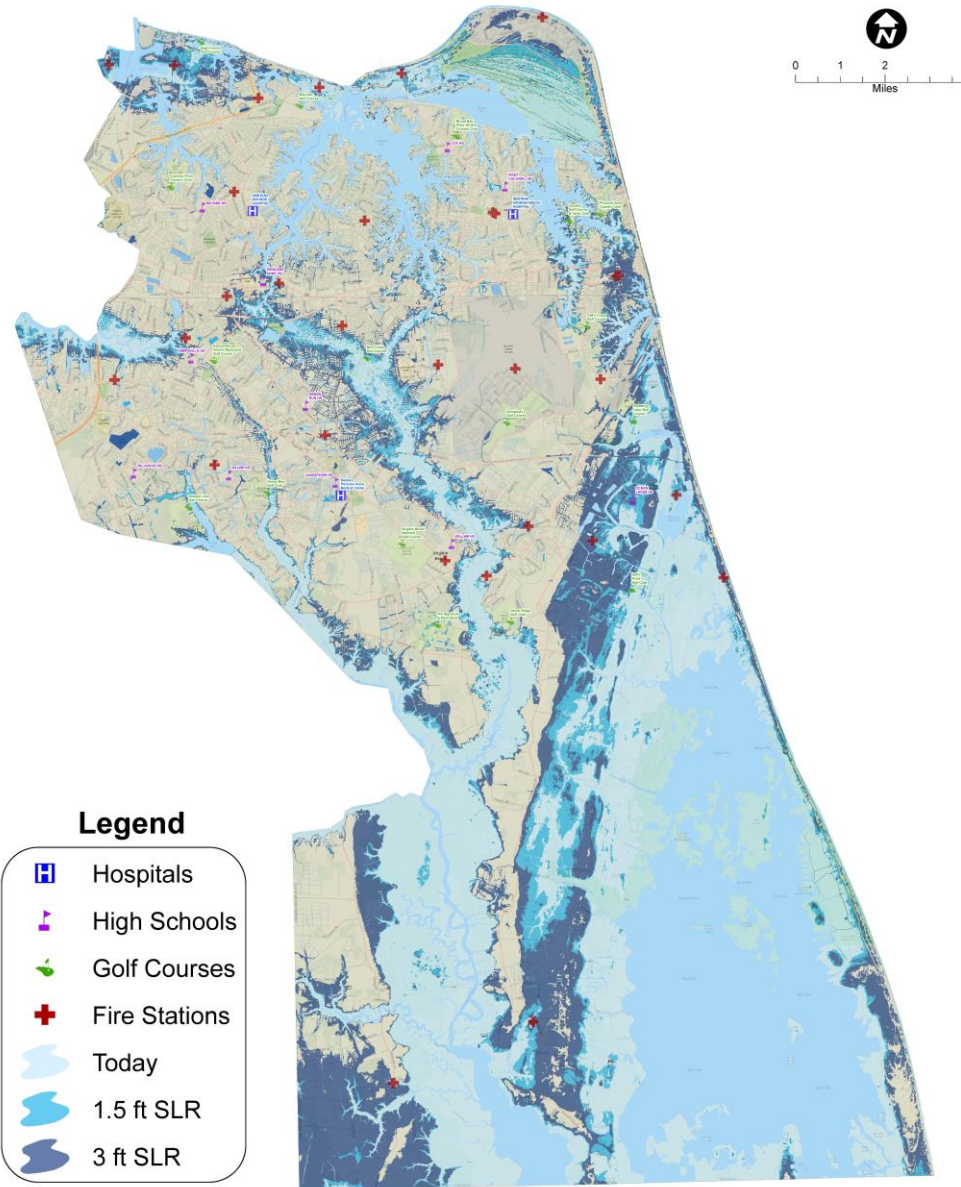
Rainfall Trend



- Upward trend of Annual Maximum Precipitation Series between 3-7% per decade.

Existing and Future Floodplains

100-yr Annual Chance Recurrence Interval



The Challenge - Engaging Residents in Planning for Flooding and Sea Level Rise

- City of Virginia Beach began comprehensive planning for sea level rise and recurrent flooding (NOAA Coastal Resilience 2015)
 - Assess flood hazards and vulnerability
 - Develop short- and long-term measures to increase resiliency
 - Align with stormwater master plan
- Hurricane Matthew brought significant damage (Oct 2016)
- Public meetings?





College Beach Weekend
Overview

April 12, 2018



10:05
54°





Objectives

- Provide an inclusive and engaging process that will allow residents to participate in the resilience efforts in Virginia Beach.
- Provide information about household resilience in an environment that encourages social learning, including curiosity and reflection, to promote behavioral change that will result in improved resilience.
- Allow residents to give real-time perceptions of risk and feedback about resilience activities in Virginia Beach.
- Collect data related to residents' risk perceptions, levels of knowledge and preparedness, to allow for targeted follow-up.

ASERT FRAMEWORK

Action-Oriented Stakeholder Engagement for a Resilient Tomorrow (ASERT)



Discussion/
deliberation



Participatory GIS



Interactive Polling

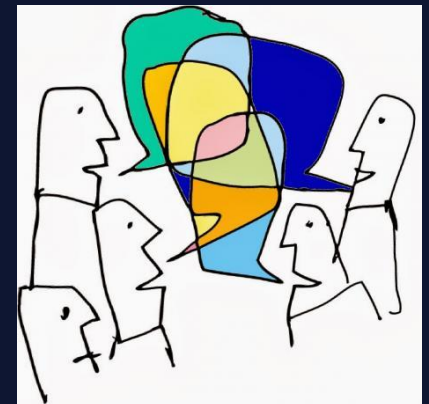
Gamify Engagement and Outreach

- Minimize conflict by reducing opportunity to 'argue'
 - Focus on **doing**, not talking
 - Interactive activities that bring people together
- Encourage learning and action
 - Rewards and incentives
- Make connections within and across groups
 - Competition
 - Sharing



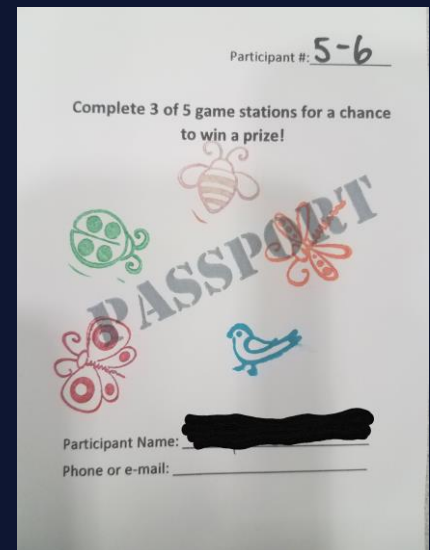
Conceptual Framework - Gamification

- Engagement and learning as a learner-centered activity
 - Individuals learn through interactions with others and with the environments within which they are located
- Learning as a social process
 - Meaningful engagement and learning when individuals participate in social activities



Flood Resilience Game Night/ Fun Afternoon

- Five stations where residents participate in activities and earn stamps on a game card (passport)
- 5 stations
 - Check-in and get passport
 - Residents' perceptions and preferences
 - Flood tolerances
 - Adaptation actions
 - Participatory mapping
 - Travel disruptions
 - Community assets and challenges



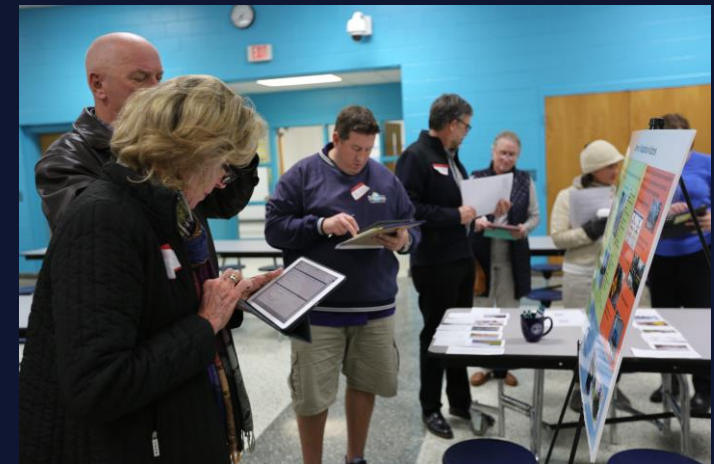
Flood Tolerances - What's Your Comfort Level?

- Residents were asked to respond to images of flooding to assess their tolerance for and comfort level with flooding



Adaptation Actions - Prioritization Activity

- Residents learned about possible approaches that the community or individual property owners might take to prevent flooding
- Completed an online prioritization activity to determine preferences for different adaptation actions/solutions



Participatory Mapping

- Large-format printed map of the City
- Interactive electronic map



Regional Map

<http://tinyurl.com/resiliencemap>

Participatory Mapping to Build Community Resilience

Using the ASERT Framework to Engage Stakeholders on the Issues of Flooding

A story map [f](#) [t](#) [e](#)

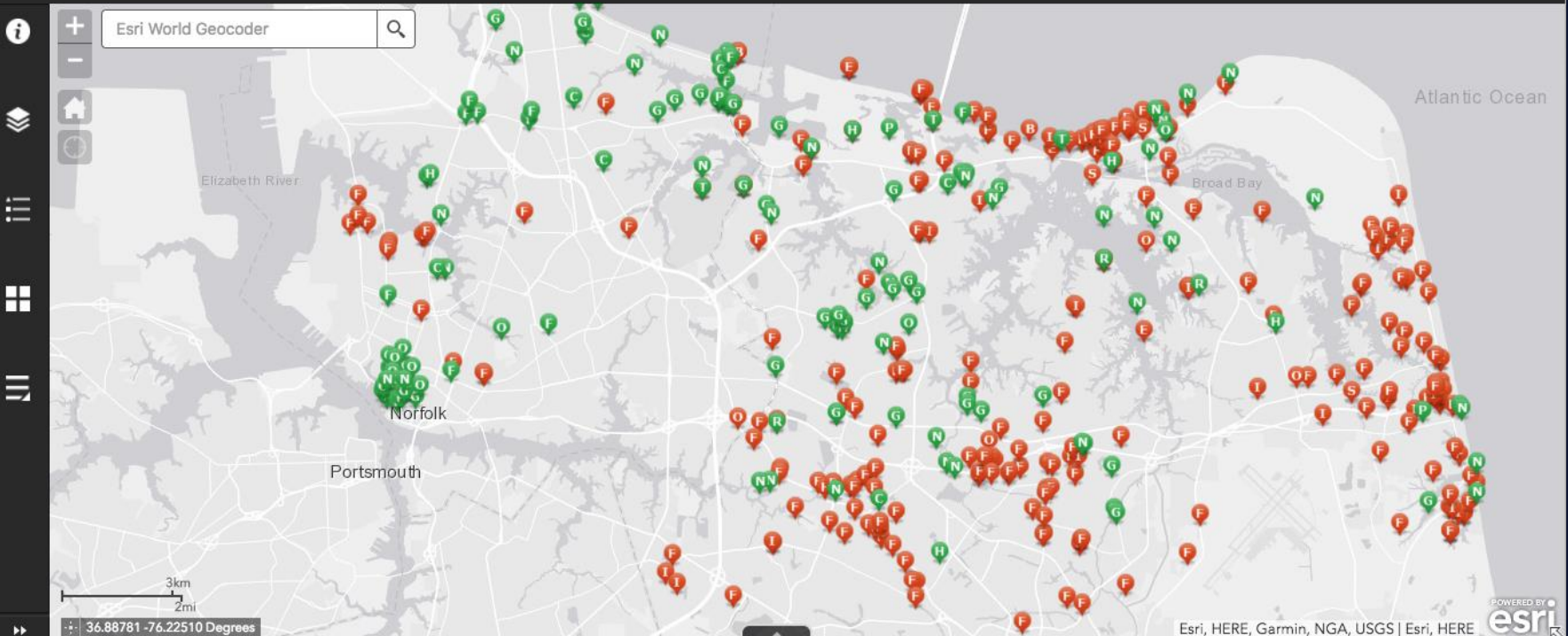
About this Web Mapping App

Add Assets to the Map

Add Challenges to the Map

View Community Map

About ASERT Framework



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Participants

- 47% female
- 90% white,
 - 3% Black/African American,
 - 3% Multiracial
 - 3% “Other”
- 83% older than 45 years of age
 - 41% 45-64 years
 - 42% 65 years and over
- Highly educated
- 86% lived in HR 11 years or more



Participant perceptions

Rating of personal vulnerability (N=196)

Extremely low	11.73%
Somewhat low	8.67%
Neither low nor high	21.43%
Somewhat high	21.94%
Extremely high	36.22%

When SLR will have an impact on Hampton Roads (N=181)

Now	18.78%
1 to 5 years	53.04%
6 to 10 years	11.05%
11 to 25 years	7.18%
26 to 50 years	5.52%
51 to 100 years	4.42%

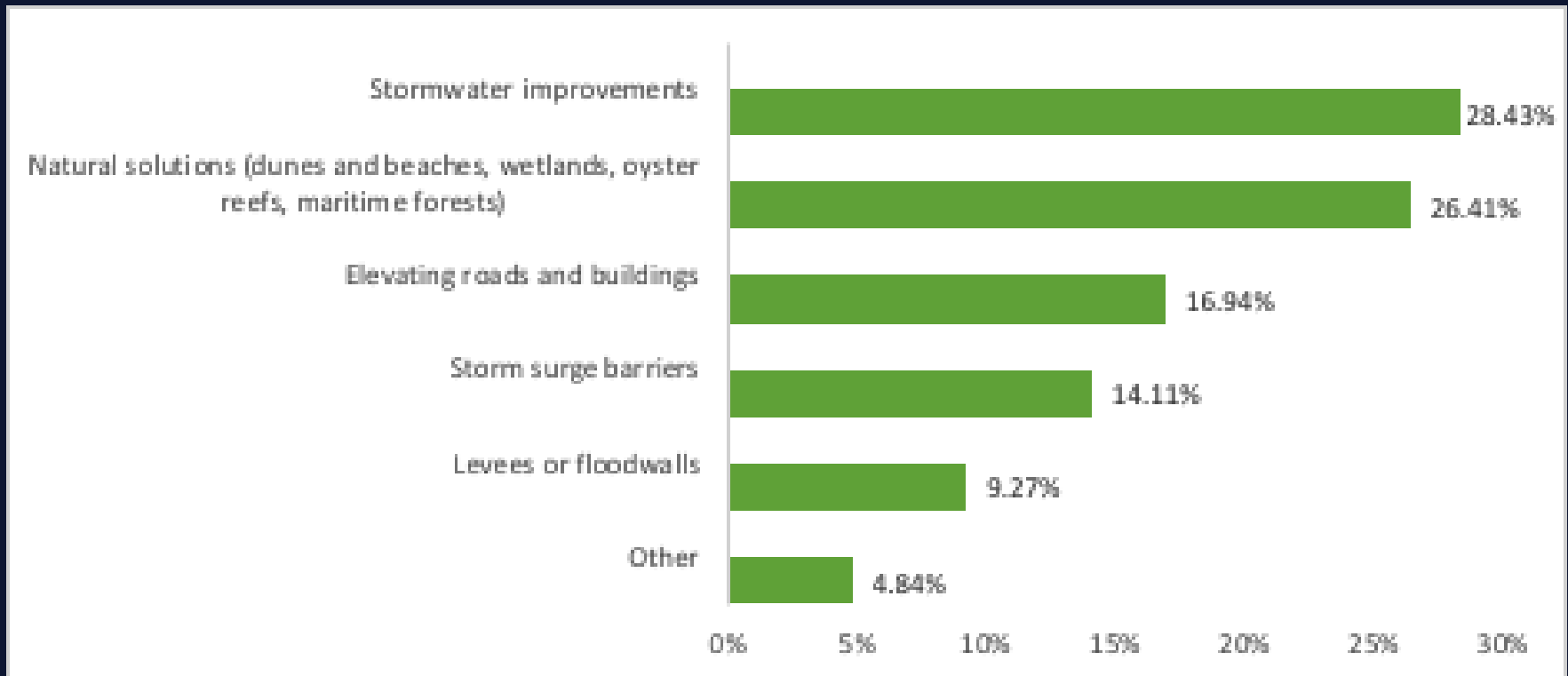
How well informed about increasing flooding and causes in Hampton Roads (N=191)

Not at all informed	4.19%
Not well informed	26.18%
Neither uninformed nor informed	14.14%
Well informed	39.27%
Very well informed	16.23%

■ 46% had flood insurance

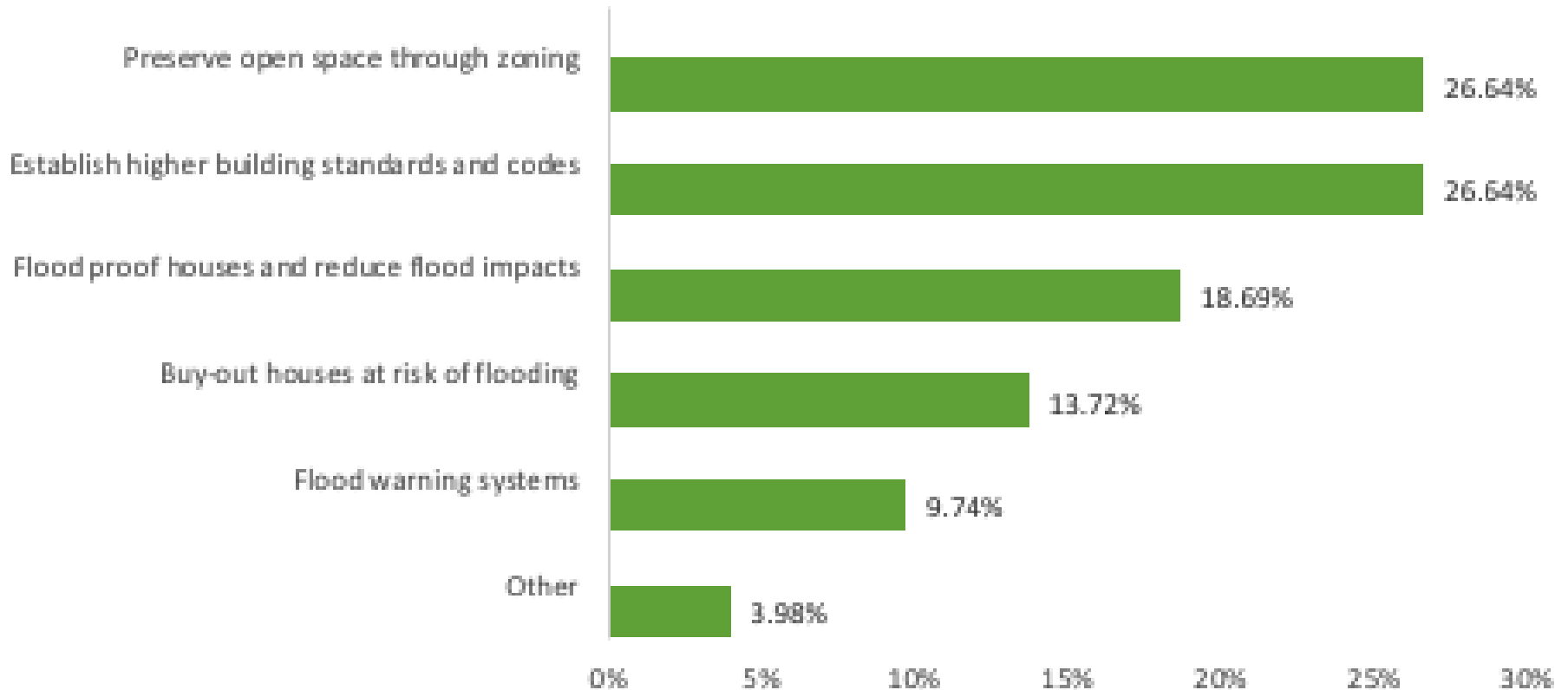
Adaptation Options for the City

Given a limited amount of public funding, which of the following options would you prefer your local government invest in? Select the top three options.



Adaptation Options for the City

Which planning and management approaches do you prefer your city to focus on? Select the top three approaches.



Individual Actions

Actions participants would take to improve flood resilience.

Talk to public officials about allocating resources for implementing adaptation	20.79%
Install rain-gardens or other landscaping designed to hold stormwater	20.00%
Invest in home flood-proofing	16.04%
Buy flood insurance	15.64%
Install cisterns and rain barrels	12.87%
Talk to my family and friends about how to become more resilient	10.69%
Other	7.21%
None	0.40%

Individual Actions

What participants would like to know more about

What the city is doing to address increasing flooding	29.53%
Impacts of increased rain and storms	18.37%
What I can do to adapt and prepare	13.95%
Causes of sea level rise and flooding	12.79%
Nuisance and minor flooding	11.16%
Other	7.21%
Flood insurance	6.98%

What Did We Learn?

- Still need to appeal to a wider audience of residents
- Engaged environment diffused tensions
- Saw sharing, social interaction, exchange of information
- Significant co-creation of knowledge
 - Identified 300+ flood locations
 - Information about preferences



Next Steps

- Web-based
 - Also offered online, web-based option for residents to provide input and to identify assets and challenges
- Follow up with Virginia Beach
- Other locations- rural?

Questions?